

Project Roomkey Flow Chart

Kern Project Roomkey Protocol for People Experiencing Homelessness During Shelter In Place (SIP)

Referrals from Street Outreach, Hospitals, Service Providers

Step 0:
Current Status

Unsheltered Individual or Family Member Suspected or Known COVID

Unsheltered Individual NO Known or suspected COVID exposure

Unsheltered Adult/s with minor child and/or female No known COVID

Step 1:
Screening Check

Call 9-1-1 for transportation to medical facility

If no confirmed COVID diagnosis prescreen for risk level. **High, Medium, or Low Risk**

Call Bakersfield Homeless Center

Step 2:
Priority & Wellness Categorization Based on Risk Level

High Risk/PUI

- Is over 65
- Has chronic health condition (lungs, heart, immune deficiencies)
- Is pregnant
- Must be able to ambulate/self manage

Medium Risk

- Desires shelter during SIP
- No known COVID exposure
- Temp under 100
- Symptoms (cough)
- Other vulnerable medical conditions (ref. Operations Manual)

Low Risk

- Desires shelter during SIP order
- Not known COVID exposure
- Temp under 100
- No cough

Step 3:
Call for placement

If High Risk **COMPLETE** Roomkey referral, email to: **KPR@cavaf.org**
Call 661.342.5586 9^{am}-3^{pm} to confirm acceptance and arrange transportation

If Medium or Low Risk Call Congregate Shelters (see information below)
Do NOT send client without verifying availability and intake time.

Place in Roomkey Hotel Partner site

Contact primary care team assigned to client: (Good Samaritan, Clinica Sierra Vista)
Follow Roomkey Protocol.

For MEDIUM RISK:

If COVID shelter isolation bed available will stay in isolation room over night

- Go over guest agreement including SIP protocols and shelter rules
- Temp checked in the morning
- If over 100.4 call 9-1-1
- If 99-100 temp remain in isolation room
- If under 99 assign cot in shelter

For LOW RISK:

If cot available in COVID Shelter

- Go over guest agreement including SIP protocols and shelter rules
- Assign cot or safe parking space
- Temps checked daily

Step 4:
If no place available

If no resource available individual should remain in current status (in shelter or unsheltered). Advise individual about spatial distancing and handwashing protocols.

Shelter Information

Mission at Kern County
661.325.0863

M St. Navigation Center
2-1-1

Veteran Only CVAF
661.829.5908

Bakersfield Homeless Center
661.322.9199